

Brand Boutique Shopping by Appointment

We thank you for your patronage and support. The brand boutiques at Narita Airport have been temporarily closed due to the COVID-19 pandemic but they will now open for appointments by customers who wish to shop.

Some boutiques are offering sales with up to 50% of normal prices so we urge you to take advantage of this opportunity.

Please be aware that this information is for international passengers only.

■ Boutiques

Terminal 1

<South Wing>

Cartier

GUCCI

HERMÈS

TIFFANY & CO.

<North Wing>

BVLGARI

Salvatore Ferragamo 【Sale now on】

BOTTEGA VENETA 【Sale now on】

Terminal 2

Cartier

COACH 【Sale now on】 *

BURBERRY 【Sale now on】 *

BOTTEGA VENETA 【Sale now on】

Salvatore Ferragamo 【Sale now on】 (Appointments accepted from August 5)

HERMÈS

TIFFANY & CO.

* BURBERRY and COACH in Terminal 2 will be open between 8:00AM to 4:00PM from Saturday, 1 August 2020. Customers outside those hours are by appointment only.

■ Acceptance of Appointments

From one month before your planned departure date until midday on the day before of departure.

■ Visiting Times

From 7:30AM until 9:00PM on the day of departure.

■ Payment for Purchases

By credit card, bank cash card, or e-money card (nanaco, waon, suica, pasmo, etc.)

* Payment by cash will not be accepted.

■ Making an Appointment

Click on the URL below and fill in the essential information in the “Nature of your inquiry (details)” section of the Contact Form. Appointments for multiple boutiques will be accepted.

Name of Boutique

Preferred Time

Passenger Terminal

Flight No. & Departure Time

<https://www.fasola-shop.com/contact/other>

* If the link does not take you to the page, please copy the URL into your browser’s search bar.

■ Please Note

- Only shops in the terminal used by your flight are available.
- Failure to arrive at the shop within 60 minutes of your appointment may result in cancellation, resulting in staff being unable to help you.

We look forward to serving you.